



# SRI VENKATESWARA COLLEGE OF PHARMACY

(Affiliated to Andhra University, Visakhapatnam)

Approved by P.C.I., New Delhi & A.I.C.T.E., New Delhi

Email:svcp.etcherla@gmail.com, Website:www.svcpharmacy.in

## GRIEVANCE & REDRESSAL COMMITTEE

Sl.No.	Name	Position	Contact No.	E-mail ID
01	Dr.K.E.V.Nagoji	Chairman	9866806625	kevnagoji1966@gmail.com
02	Dr.Ch.Tarakarama Rao	Convener	9949900905	tarak.pharm60@gmail.com
03	B.Padmasri	Member	8790837966	padmasripharma@gmail.com
04	B MuraiKrishna	Member	9440138408	mkrishna843@gmail.com
05	AVSK Bhavani	Member	9866396797	andhavarapu.bhavani@gmail.com
06	G.Divya	Member	9666628285	jayadivya07@gmail.com

*Dr. K. E. V. Nagoji*  
**PRINCIPAL**  
Sri Venkateswara College of Pharmacy  
Etcherla, Srikakulam-532410 (A.P)



SRI VENKATESWARA COLLEGES  
SRIRAKULAM

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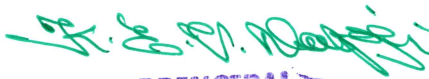
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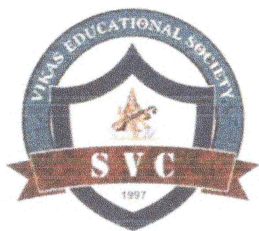
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## ANNUAL REPORT ON GRIEVANCES (2018-2019)

Grievance & Redressal committee held a meeting on 05.02.2019 from 02.00 PM onwards and the following members were attended and discussed the below mentioned complaints.

Sl.No.	Name	Position	Contact No.	E-mail ID
01	Dr.K.E.V.Nagoji	Chairman	9866806625	kevnagoji1966@gmail.com
02	Dr.Ch.Tarakarama Rao	Convener	9949900905	tarak.pharm60@gmail.com
03	B.Padmasri	Member	8790837966	padmasripharma@gmail.com
04	D.Prasanth	Member	9397822885	prasanthkuc@gmail.com
05	AVSK Bhavani	Member	9866396797	andhavarapu.bhavani@gmail.com
06	G.Divya	Member	9666628285	jayadivya07@gmail.com

  
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Sl.No.	Grievances/ Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
01	Water problem in the girl's hostel	Considered the grievance and recommended to maintenance Department	2 new large volume water tanks are fixed on the girls's hostel terrace.
02	Sufficient food is not available in the Girl's hostel mess	Considered the grievance and recommended to hostel mess committee	The hostel mess committee is initiated the action to mess people for everything ready and quantities are to be verify in the break fast, lunch & dinner times.
03	Some times bus seats are not enough so that the students standing during travel	Considered the grievance and recommended to Transport committee	Extra busses are provided

  
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## ANNUAL REPORT ON GRIEVANCES (2019-2020)

Grievance & Redressal committee held a meeting on 12.02.2020 from 02.00 PM onwards and the following members were attended and discussed the below mentioned complaints.

Sl.No.	Name	Position	Contact No.	E-mail ID
01	Dr.K.E.V.Nagoji	Chairman	9866806625	kevnagoji1966@gmail.com
02	Dr.Ch. Tarakarama Rao	Convener	9949900905	tarak.pharm60@gmail.com
03	B.Padmasri	Member	8790837966	padmasripharma@gmail.com
04	B MuraiKrishna	Member	9440138408	mkrishna843@gmail.com
05	AVSK Bhavani	Member	9866396797	andhavarapu.bhavani@gmail.com
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Sl.No.	Grievances/ Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
01	Sufficient morning breakfast is not available in the Girl's hostel mess	Considered the grievance and recommended to hostel mess committee	The hostel mess committee is initiated the action to mess people for everything ready and quantities are to be verify in the break fast, lunch & dinner times.
02	Fans problem in the girl's hostel	Considered the grievance and recommended to maintenance Department	4 sealing fans are replaced in the girls's hostel rooms.
03	Dinking water problem at college	Considered the grievance and recommended to maintenance Department	2 more drinking cans provided in the college.

  
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## ANNUAL REPORT ON GRIEVANCES (2020-2021)

Grievance & Redressal committee held a meeting on 02.02.2021 from 02.00 PM onwards and the following members were attended and discussed the below mentioned complaints.

Sl.No.	Name	Position	Contact No.	E-mail ID
01	Dr.K.E.V.Nagoji	Chairman	9866806625	kevnagoji1966@gmail.com
02	Dr.Ch.Tarakarama Rao	Convener	9949900905	tarak.pharm60@gmail.com
03	B.Padmasri	Member	8790837966	padmasripharma@gmail.com
04	B MuraiKrishna	Member	9440138408	mkrishna843@gmail.com
05	AVSK Bhavani	Member	9866396797	andhavarapu.bhavani@gmail.com
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Sl.No.	Grievances/ Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
01	Sufficient milk is not available in the Girl's hostel mess	Considered the grievance and recommended to hostel mess committee	The hostel mess committee is initiated the action to mess people for everything ready and quantities are to be verify in the morning Milk & break fast, lunch & dinner.
02	Wash rooms maintenance is poor in the girl's hostel	Considered the grievance and recommended to maintenance Department	Appointed one more house keeping person at girls's hostel.
03	Lights and fans are not working conditions need to repair/replace at Girls hostel	Considered the grievance and recommended to maintenance Department	Lights and fans are repaired/replaced by maintenance department in the Girls hostel

*[Handwritten Signature]*

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## ANNUAL REPORT ON GRIEVANCES (2021-2022)

Grievance & Redressal committee held a meeting on 15.03.2022 from 02.00 PM onwards and the following members were attended and discussed the below mentioned complaints.

Sl.No.	Name	Position	Contact No.	E-mail ID
01	Dr.K.E.V.Nagoji	Chairman	9866806625	kevnagoji1966@gmail.com
02	Dr.Ch.Tarakarama Rao	Convener	9949900905	tarak.pharm60@gmail.com
03	B.Padmasri	Member	8790837966	padmasripharma@gmail.com
04	B MuraiKrishna	Member	9440138408	mkrishna843@gmail.com
05	AVSK Bhavani	Member	9866396797	andhavarapu.bhavani@gmail.com
06	G.Divya	Member	9666628285	jayadivya07@gmail.com

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Sl.No.	Grievances/ Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
01	Sufficient break fast is not available in the girl's hostel mess	Considered the grievance and recommended to hostel mess committee	The hostel mess committee is initiated the action to mess people for everything ready and quantities are to be verify in the morning Milk & break fast, lunch & dinner.
02	Water problem at girls hostel	Considered the grievance and recommended to maintenance Department	Considered the grievance and recommended to maintenance Department to maintain the water level time to time every day
03	Wash rooms maintenance is poor in the girl's hostel	Considered the grievance and recommended to maintenance Department	Considered the grievance and Appointed one more house keeping person at girls's hostel terrace.
04	Lights and fans are not working conditions need to repair/replace at Girls hostel	Considered the grievance and recommended to maintenance Department	Considered the grievance and Lights and fans are repaired/replaced by maintenance department in the Girls hostel

*Sr. S.P. Daggari*

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